[ABSTRACT II](#_Toc477991114)

[ملخص البحث III](#_Toc477991115)

[APPROVAL PAGE IV](#_Toc477991116)

[DECLARATION V](#_Toc477991117)

[COPYRIGHT PAGE VI](#_Toc477991118)

[INTERNATIONAL ISLAMIC UNIVERSITY MALAYSIA VI](#_Toc477991119)

[ACKNOWLEDGEMENTS VII](#_Toc477991120)

[TABLE OF CONTENTS VIII](#_Toc477991121)

[LIST OF TABLES XI](#_Toc477991122)

[LIST OF FIGURES XII](#_Toc477991123)

[CHAPTER ONE 1](#_Toc477991124)

 [INTRODUCTION 1](#_Toc477991125)

[1.1 INTRODUCTION 1](#_Toc477991126)

[1.2 BACKGROUND OF THE STUDY 1](#_Toc477991127)

[1.3 STATEMENT OF THE PROBLEM 3](#_Toc477991128)

[1.4 PURPOSE STATEMENT 5](#_Toc477991129)

[1.5 RESEARCH QUESTIONS 5](#_Toc477991130)

[1.6 SIGNIFICANCE OF THE STUDY 5](#_Toc477991132)

 1.7 OPERATIONAL DEFINITIONS……………………………………………..5

[1.8 LIMITATION OF THE STUDY 6](#_Toc477991133)

[CHAPTER TWO 7](#_Toc477991134)

 [LITERATURE REVIEW 7](#_Toc477991135)

[2.1 INTRODUCTION 7](#_Toc477991136)

2.2 GAP OF STUDY………………………………………………………8

[CHAPTER THREE 19](#_Toc477991144)

 [METHODOLOGY 19](#_Toc477991145)

[3.1 INTRODUCTION 19](#_Toc477991146)

[3.2 RESEARCH DESIGN 19](#_Toc477991147)

[3.2.1 THE CONCEPTUAL FRAMEWORK 19](#_Toc477991148)

[3.2.2 DATA COLLECTION PROCEDURES 23](#_Toc477991149)

[3.2.3 DATA ANALYSIS PROCEDURES 23](#_Toc477991150)

[CHAPTER FOUR 26](#_Toc477991153)

**DATA ANALYSIS**

4.1 INTRODUCTION

4.2 STATISTICAL REPORT

[CHAPTER FIVE 99](#_Toc477991233)

**FINDINGS AND DISCUSSION………………………………………..**

4.1 INTRODUCTION……………………………………………………

4.5 DISCUSSION

[CONCLUSION AND RECOMMENDATIONS 99](#_Toc477991234)

[5.1 INTRODUCTION 99](#_Toc477991235)

[5.2 SUMMARY OF THE STUDY 100](#_Toc477991236)

[5.4 RECOMMENDATIONS FOR FUTURE RESEARCH 101](#_Toc477991238)

 [REFERENCES 102](#_Toc477991239)

 [APPENDIX](#_Toc477991240)