



الجامعة الإسلامية العالمية ماليزيا  
INTERNATIONAL ISLAMIC UNIVERSITY MALAYSIA  
يُونَيْتِيسْتِي إِسْلَامِيَّةٌ إِنْتَارَا بِيَجْسِيَا مَلَيْسِيَا



## IIUM QUALITY POLICY

The International Islamic University Malaysia (IIUM) is committed to achieve comprehensive excellence in managing its educational programmes and activities by adopting Quality Management System (QMS).

In pursuit of this, we are dedicated to ensure:

- That all staff are available and focusing at all times on customer needs and expectations
- Our commitment to continual improvement of the quality management system
- That all legislatives and regulatory requirements are complied with.

This **POLICY** will be communicated to all staff, and as a minimum, when requested, stakeholders and or interested parties.

The **POLICY**, procedures and objectives will be reviewed periodically with the aim of continually improving the effectiveness of the Quality Management System (QMS) as well as ensuring its integrity, effectiveness, compatibility and alignment with the context and strategic direction of the University.

**Dzul kifli Abdul Razak, Prof. Emeritus Tan Sri Dato'**  
**Rector**  
**International Islamic University Malaysia (IIUM)**  
**Date: 31<sup>st</sup> July 2020**

**LEADING THE WAY**  
KHALĪFAH • AMĀNAH • IQRA' • RAHMATAN LIL-ĀLAMĪN